

OTC Sales Assistant Full/Part Time

Join our dynamic team at Burnetts Pharmacy, a leading provider of over-the-counter (OTC) and prescription healthcare products. We are committed to providing top-quality customer service and offering a wide range of OTC remedies to meet our customers' needs. As we continue to expand, we're seeking dedicated individuals to join us in delivering exceptional service and expertise in our retail environment.

Position Overview:

We are currently seeking a motivated and customer-focused OTC Sales Assistant to join our team on a full-time or part-time basis. As an OTC Sales Assistant, you will play a key role in providing excellent customer service, promoting our products, and ensuring a positive shopping experience for our customers.

Responsibilities:

- Assist customers in finding OTC products based on their needs and preferences
- Provide accurate information and advice regarding OTC remedies and products
- Process transactions efficiently and accurately using our point-of-sale system
- Maintain a clean and organized store environment, including stocking shelves and monitoring inventory levels
- Answer customer inquiries in person, over the phone, and via email
- Collaborate with team members to achieve sales targets and meet customer service goals
- Stay up-to-date on product knowledge, industry trends, and regulatory guidelines

Requirements:

- Previous retail or customer service experience
- Knowledge of OTC healthcare products
- Strong communication and interpersonal skills
- Excellent attention to detail and ability to multitask
- Ability to work independently and as part of a team

Benefits:

- Competitive hourly wage based on experience
- Opportunities for advancement and career development
- Employee discounts on pharmacy products
- Flexible scheduling options for full-time and part-time positions
- Supportive and collaborative work environment